



Gaga Terms of Service for New Subscriptions at Suzanne Dellal

- **Nature of the Subscription:** The subscription is a monthly auto-renewing one, and billing will be made automatically by direct debit (via credit card), according to the type of subscription selected. The subscription is a personal subscription, is not transferable, and is only valid for Gaga classes held at the Suzanne Dellal Centre.
- **Customer Confirmation:** By purchasing an auto-renewing subscription, the customer confirms that he agrees to a monthly renewable billing according to the terms detailed in these regulations.
- **Renewal of classes:** In a **5-class, 8-class, or 15-class auto-renewing subscription**, the number of classes is calculated by calendar month (1st to 31st of each month). The number of classes will be renewed on every 1st day of the month.
Unused classes cannot be transferred to subsequent months.
- **Billing date of an auto-renewing subscription:** The billing date for a recurring subscription is on the 1st of each month, and the number of classes will be renewed on that date.
 - If the subscription is purchased in the middle of the month: The charge for the first month will be made on the date the subscription was purchased and will be calculated in proportion to the number of days remaining until the month's end. The number of classes will be calculated as follows: The total number of classes will be multiplied by the ratio between the number of days remaining until the end of the month out of the total month. The result will be rounded up (for example: for a 5-class subscription purchased on the 20th of the month in a month with 31 days, the number of classes (5) will be multiplied by 0.39 so that the number of classes available is 2).

Subscription freezes:

An auto-renewing subscription can be frozen in the following cases: illness/injury, reserve duty, or traveling abroad. A written confirmation or reference must be provided for these cases. Class cards of any type cannot be frozen.

Freezing conditions:

- Freezing period: up to 21 days per year, minimum 7 days for each freeze.

Freezing is offset by the following adjustments to subscription payments:

1. 5-class auto-renewing subscription:

- Freezing is only possible if at least 2 classes remain to be used during the calendar month.
- For each week of freezing: 64 NIS (or 9 NIS per day) will be deducted from the next month's payment.

2. 8-class auto-renewing subscription:

- Freezing is only possible if at least 2 classes remain to be used during the calendar month.
- For each week of freezing: 115 NIS (or 16 NIS per day) will be deducted from the next month's payment.

3. 15-class auto-renewing subscription:

- Freezing is only possible if at least 3 classes remain to be used during the calendar month.
- For each week of freezing: 126 NIS (or 18 NIS per day) will be deducted from the next month's payment.

4. Unlimited auto-renewing subscription:

- For each week of freezing: 137 NIS (or 19.50 NIS per day) will be deducted from the next month's payment.

Subscription and Class Card Cancellations:

All auto-renewing subscriptions can be canceled at any time with up to 14 days notice by email from the monthly billing date. No refunds will be given for the remaining classes or days until the end of the calendar month for auto-renewing subscriptions.

The 6-class and 12-class card and single class drop-in can be canceled up to two weeks from the date of purchase, minus a 5% handling fee. If classes are used from the card, the amount that will be refunded is the cost of the card minus the cost of the classes used, with the cost of each class used calculated according to the 90 NIS cost of a single class drop in.

Class cancellations:

A class can be canceled up to 5 hours before it begins. If you cancel your participation less than 5 hours before the class: If you have a class card or single class drop in – you will be charged the cost of the class. If you have an auto-renewing subscription – you will not be able to participate in classes on Sunday and Monday of the following week.

Discounts:

Regular soldiers, senior citizens, and active dancers are entitled to a 10% discount on subscriptions and class cards. The discount will be given upon presentation of appropriate documentation. To receive the discount, please contact us by email at info@gagapeople.com or by phone at +972-52-8828515 during telephone answering hours:

Sundays, Tuesdays, Wednesdays between 10:00-12:00 | Mondays between 16:00-18:00 | Thursdays between 11:00-13:00

In addition, you are welcome to send us a WhatsApp message at any time, and we will get back to you during telephone answering hours.