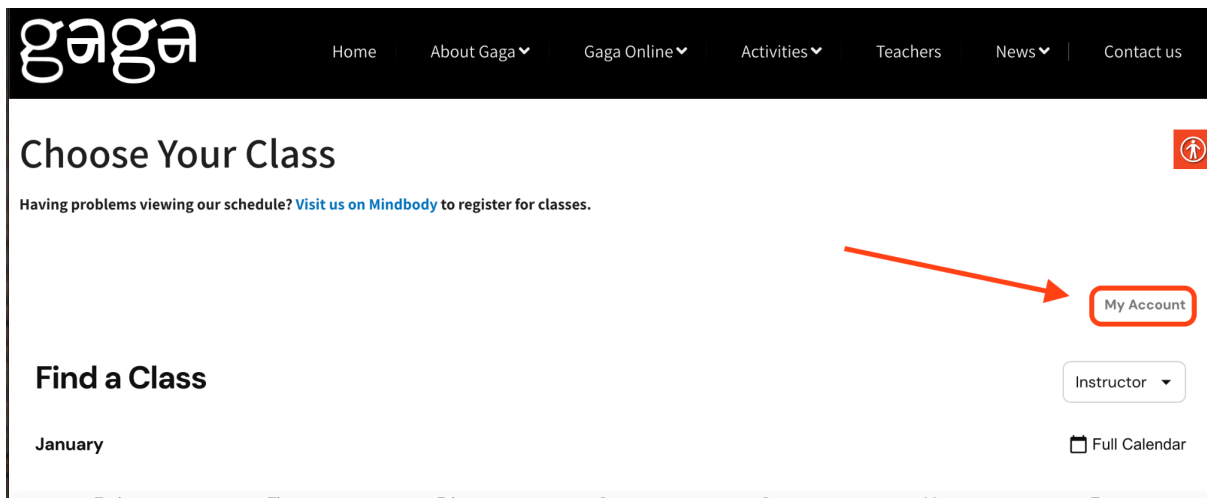


# Terminating Gaga Online Memberships

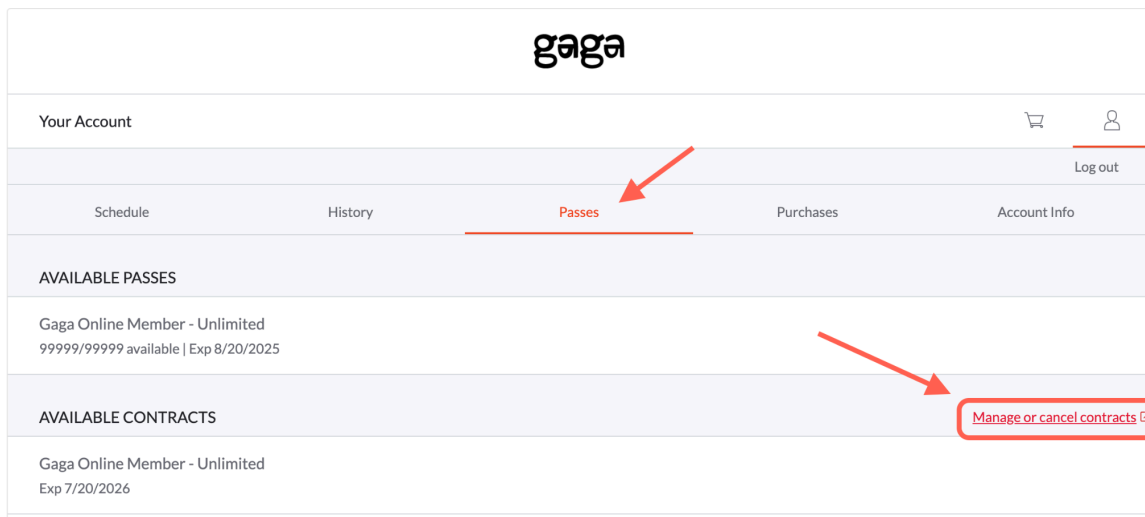
**IMPORTANT:** In order to cancel your membership, you must select the **"TERMINATE"** option. Otherwise, you will continue to be charged. Please see the instructions below.

To terminate your monthly contract, follow the steps below:

**Step 1:** [Follow this link](#), scroll down to the "Choose your Class" heading, and click **"My Account"** on the right hand side.



**Step 2:** Click **"Passes"** and then click **"Manage or Cancel Contracts"**



**Step 3:** Under “Active Contracts” find your contract and click on the drop-down arrow.

## Manage or Cancel Contracts

Click on each contract card to view details and cancellation information.

### Active contracts

Collapse ^

Gaga Online Member - Unlimited

No upcoming payments · Auto-renews July 20, 2026 ↻

▼

### Inactive contracts

Expand v

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mindbody

**Step 4:** Click on “**Terminate**”

**IMPORTANT:** You must click “**Terminate**” to end all future charges. By clicking “**Cancel auto-renewal**” you will be charged through the duration of your 1-year contract.

## Manage or Cancel Contracts

Click on each contract card to view details and cancellation information.

### Active contracts

Collapse ^

Gaga Online Member - Unlimited

No upcoming payments · Auto-renews July 20, 2026 ↻

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Purchased at Gaga

Started on July 20, 2025

11 upcoming payments

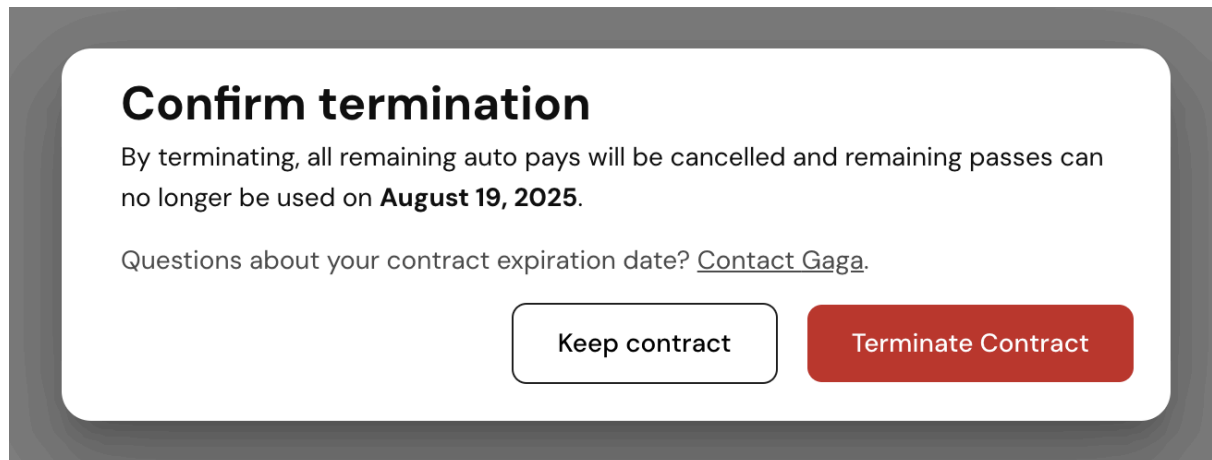
Cancel auto-renewal

Terminate

ⓘ Canceling auto-renewal will expire this contract on July 20, 2026. Terminating will expire this contract on August 19, 2025

**Step 5:** Confirm by clicking **“Terminate Contract”**

**After clicking on the terminate button, the screen will turn grey and you may need to scroll down in order to find the confirmation window.**



**Confirm termination**

By terminating, all remaining auto pays will be cancelled and remaining passes can no longer be used on **August 19, 2025**.

Questions about your contract expiration date? [Contact Gaga](#).

Your contract will then be cancelled, and you will not be charged for any future months.

If you run into any difficulties, or have any questions, feel free to contact us at [gagaonline@gagapeople.com](mailto:gagaonline@gagapeople.com)