



Gaga in the Alps Terms & Conditions

Programming

- Gaga has the right to amend the course's schedule and the teaching team.

Visas

- Gaga cannot sponsor or assist with any visa. The participant is fully responsible for securing any necessary visa in order to travel to Gaga in the Alps.

Insurance and Liability

- The participant is aware that participation in the course, during classes or other activities organized by Gaga, can bring risks. Participation in the course is on a voluntary basis and for the risk of the participant. Gaga does not accept any liability for any material or immaterial damage (injuries, matter damage and possible consequences of damage included), irrespective of its cause.

- Gaga must be informed in advance by the participant about any past or present injuries. Failure to report medical issues, as well as other issues that concern a participant's well-being, is at the risk of the participant. Participants will be required to submit a health statement prior to the start of the course.

- Any medical problem that causes difficulties in dancing and hinders the active participation in classes has to be communicated clearly to the teachers.

- Participants are obliged to provide for their own health and liability insurances and provide proof if requested by Gaga. Without the proper insurance, the participant cannot participate in the course.

- Participants are advised not to leave any valuable personal belongings in the dressing rooms or other public areas of the facilities. Gaga is not liable for damage and/or theft of personal belongings.

Permissions

- Participants are aware that the activities of the course can be photographed or can be recorded on video for publicity purposes of the company. Participants cannot, under any circumstances, claim right of property regarding these materials. Participants will submit a photography consent form to this effect prior to the start of the course.

- Participants are not permitted to take video recordings and/or photographs of the classes.

Payment Policy

- The deposit is due at the time of booking. It will be paid to Gaga via the payment link in the reservation confirmation, sent by Schloss Elmau.

- The balance of the fee is due to Schloss Elmau no later than 6 weeks prior to the retreat. You will receive a payment link for credit card payment to Schloss Elmau in the booking confirmation letter.



Cancellation Policy

- Gaga & Schloss Elmau reserve the right to cancel all activities of Gaga in the Alps in case of insufficient enrollment (up until one month before the start of the program) or force majeure. Received payments will be refunded in full to all participants. In case of such cancellation, Gaga & Schloss Elmau cannot refund any invested travel expenses or international financial transaction costs.

- If you reserved a spot and need to cancel, please notify barbara.scheler@schloss-elmau.de immediately.

- If you cancel up until 30 days prior to arrival: you will receive a full refund.
- If you cancel between 29 days and 15 days prior to arrival: you will receive a 50% refund.
- If you cancel less than 15 days prior to arrival: there is no refund.