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Gaga Online Tips

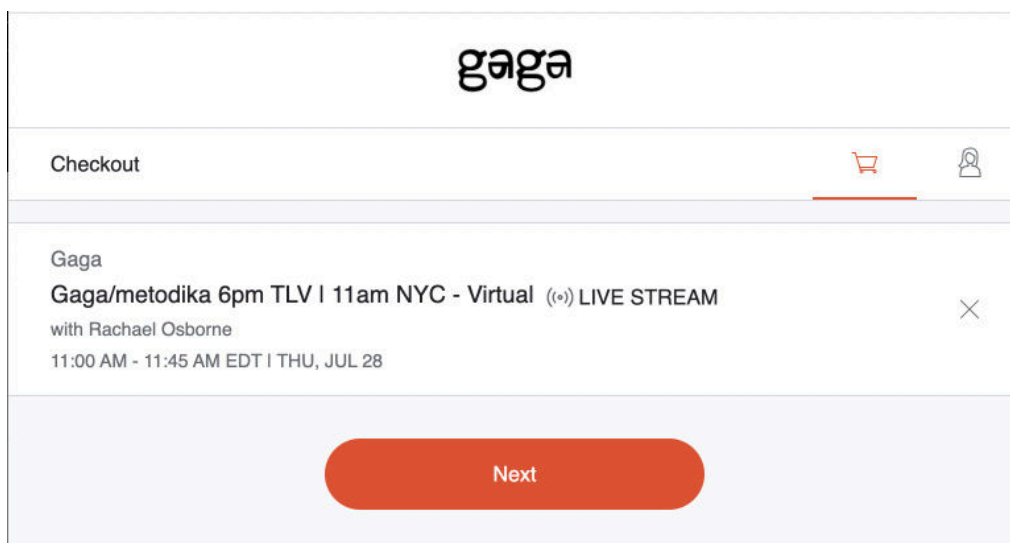
Please read all of the below information in detail before emailing us with any questions.

Step 1: Buy a Membership or Pass for Gaga Online Classes via Mindbody

Have a pass already? Skip to Step 2!

View our pricing options on [this page](#). Memberships renew automatically each month, making it a piece of cake to keep dancing with us. Passes offer a set number of classes in a specific time frame and do not renew automatically.

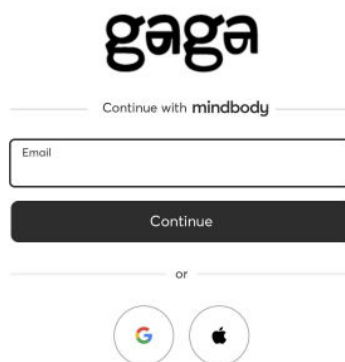
Click on the "Buy Now" button next to the membership or pass you want. In the pop-up, click the "Next" button.



****If you have clicked on multiple "Buy Now" buttons, make sure to click "Remove" for any passes you do not wish to buy!*

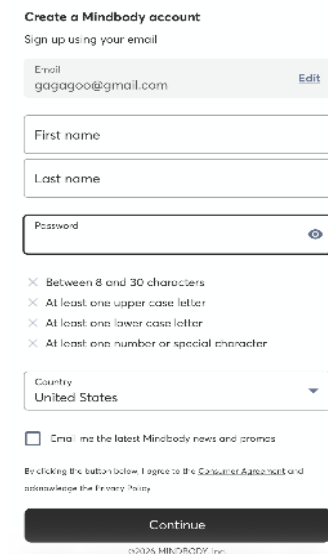
Returning users should enter their e-mail and password for Gaga on Mindbody, and then click the Sign In button.

New users should enter their email address & proceed with the steps as prompted. **IMPORTANT: don't use an email address connected to your Apple ID. Please use your real email address.**



The image shows the login screen for the 'gaga' app. At the top is the 'gaga' logo in a bold, lowercase font. Below the logo is a horizontal line with the text 'Continue with mindbody' centered. Underneath is a white rectangular input field labeled 'Email'. Below the email field is a dark grey button with the text 'Continue' in white. Below the button is a horizontal line with the text 'or' centered. At the bottom are two circular icons: the Google logo on the left and the Apple logo on the right.

New users should fill out the form to create their Mindbody Account:



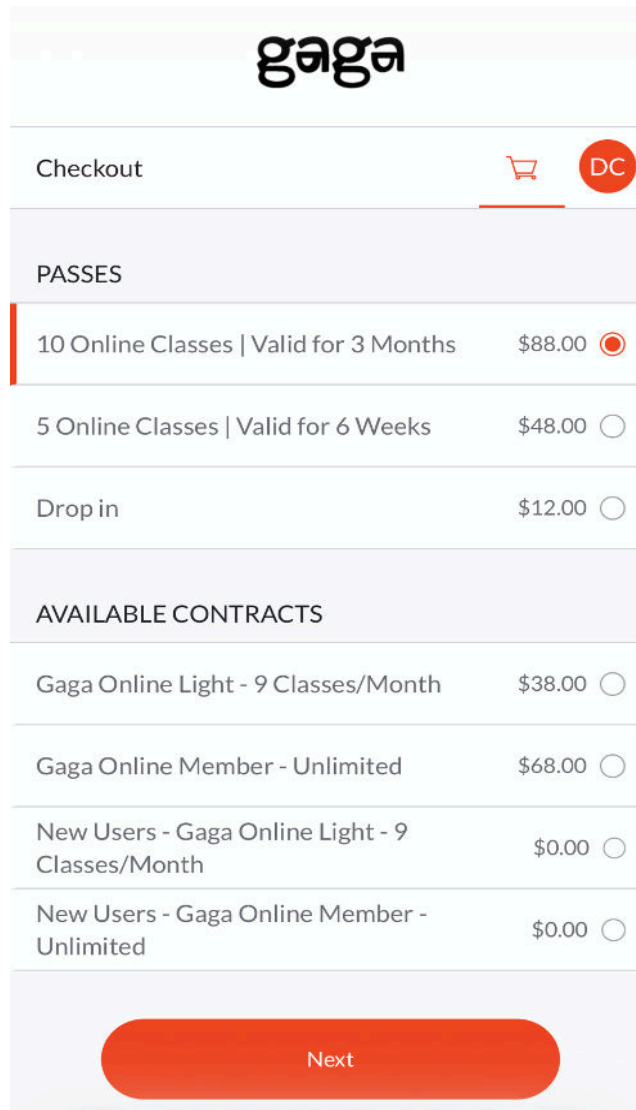
The image shows the 'Create a Mindbody account' form. At the top is the title 'Create a Mindbody account' and the subtitle 'Sign up using your email'. Below the subtitle is a white input field for 'Email' containing 'gagagoo@gmail.com' and an 'Edit' button to its right. Below the email field are two stacked white input fields for 'First name' and 'Last name'. Below these is a white input field for 'Password' with an eye icon to its right. Below the password field are four lines of error messages, each starting with a red 'X' icon: 'Between 8 and 30 characters', 'At least one upper case letter', 'At least one lower case letter', and 'At least one number or special character'. Below the error messages is a white dropdown menu for 'Country' with 'United States' selected. Below the country dropdown is a checkbox labeled 'Email me the latest Mindbody news and promos'. Below the checkbox is a line of small text: 'By clicking the button below, I agree to the [Gaga Terms of Use](#) and [Mindbody's Privacy Policy](#)'. At the bottom is a dark grey button with the text 'Continue' in white. At the very bottom is the text '©2025 MINDBODY, Inc.'.

Once your account is created, the next screen will request that you **verify your email address with a code**. Please check your inbox for this code. Another screen will then appear with additional steps to **create a profile & agree to the liability waiver**.

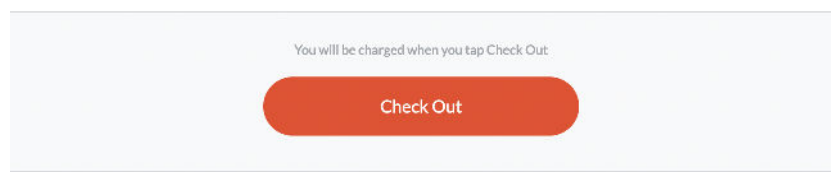
GAGA PROFILE		WHAT DO YOU WANT TO HEAR ABOUT?	
First name	● Required	<input type="checkbox"/> Account Management Subscribe to reminders & notifications	
Last name	● Required	<input type="checkbox"/> Schedule Updates A heads-up before bookings or when you schedule changes	
Birthdate		<input type="checkbox"/> News & Promos Updates on events and our latest offers	
Month <input type="text"/>	Day <input type="text"/>	LIABILITY WAIVER	
Mobile phone		Health Statement: By joining our Gaga classes you declare that you are in good health and shape, and understand the nature of Gaga activity. You fully accept and assume all responsibility for injury or damage that may result from your participation in the Gaga class. You release and hold harmless...	
City		More...	
State (optional) Please select a state		<input type="checkbox"/> I agree on behalf of [REDACTED]	
Country (optional) United States		<input type="button" value="Save"/>	
Postal code			

Then, below your selected class, click on the “Next” button. You may need to complete a captcha.

Once you have logged in or created a profile, you will be taken to the checkout page where you can review your purchase of your membership or class pass and enter your payment details.



To complete your purchase, click the “Checkout” button at the end.



Problems registering as a new user?

- If you have a different browser or device, try using it. You may also need to [accept cookies](#) in your browser.
- Contact us at GagaOnline@gagapeople.com if you have further issues.

Step 2: Register for Your Classes

Once you have purchased a class pass, [view our schedule](#).

Click on "Join Us" next to the first class you want to take to make sure your class pass is activated on the right date.

My Account

Find a Class

Class Type ▾ Instructor ▾

July

Full Calendar

Today 8 Wed 9 Thu 10 Fri 11 Sat 12 Sun 13 Mon 14

Tuesday, Jul 8 All dates and times are displayed in Eastern Daylight Time (EDT)

11:00 AM
30 min

Gaga Class - 6pm TLV | 11am NYC - Virtual
Anoushka Jago
Show Details ▾

Gaga

Join Us

mindbody

Click the Next button.

← Back

Checkout

gaga

Summary

Gaga
Gaga Class - 6pm TLV | 11am NYC - Virtual (V) VIRTUAL
with Anoushka Jago
11:00 AM - 11:30 AM EDT | TUE, JUL 8

Next

By clicking "Confirm," you agree to receiving SMS from Gaga to the number on your profile with updates about your reservation. [SMS Texting Terms](#) apply.

mindbody
© 2025 MINDBODY Inc.
[Privacy Policy and Your Privacy Rights](#) | [Terms of Service](#)

If you're not currently signed in, you will be prompted to enter your username and password, and then click the Sign In button.

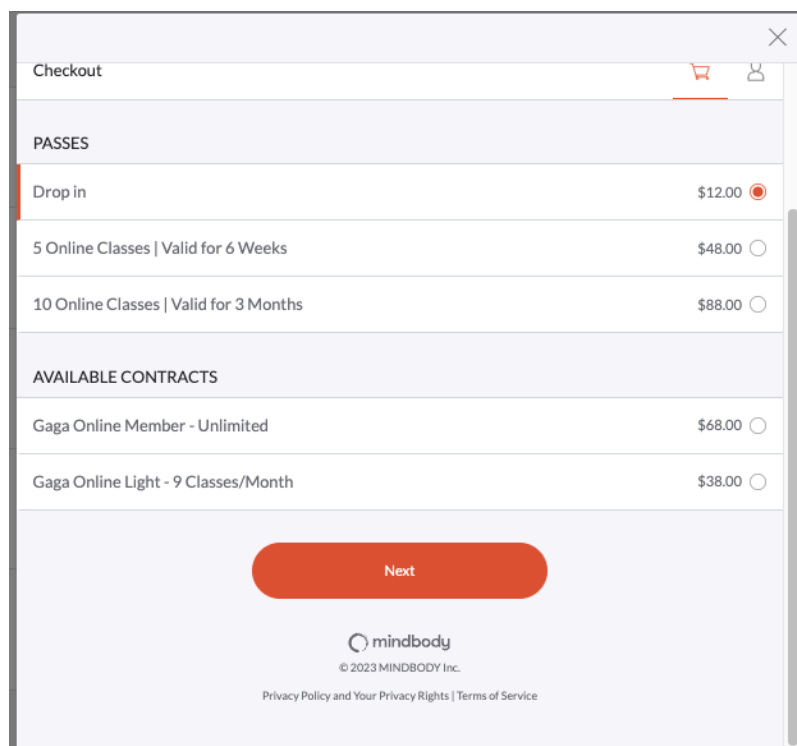
You will then see a "Thank you!" message confirming your reservation.

To register for more classes, click on "Join Us" next to each class you want to take, whether live or via video recording.

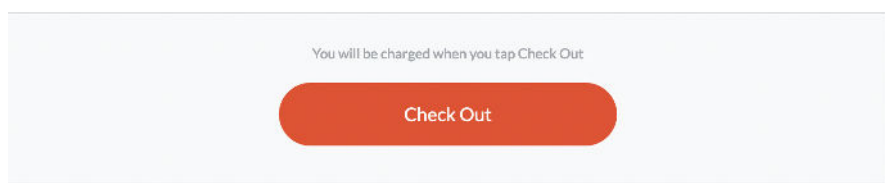
You must **sign up at least 10 minutes before class, even if you plan to take the class via video recording.** We recommend signing up in advance to ensure proper notifications; booking windows open up ~2 weeks before each class. Please only register for classes that you plan to attend live or via video recording.

In our system already? Used up your last pass?

If you don't have an active membership or class pass, you will be prompted to buy one when you click on any "Join Us" button on the calendar. The pop-up will share the available options from which you can choose.



Enter your payment details and make sure to click check out at the end.



Joining Gaga Classes Online

Joining Live

Make sure you have [Zoom.U.s](https://zoom.us) downloaded on your computer or mobile device.

Check your email for a link to our Zoom class from Gaga via no-reply@apiant.com. It should arrive approximately 30 minutes before class if you registered well in advance (you must register at least 10 minutes before class).

Click on the link included in the e-mail to join the Zoom session. This link is unique and should not be shared with others. The e-mail will list the time of the class according to Eastern U.S. time (NY time).

We recommend that you join the session 5-10 minutes before class so you can check your tech setup, clear your space, and get groovy with a sense of plenty of time.

Don't see your link?

- Check your promotional, junk, or spam boxes.
- Check your time zone (here's a helpful [time zone converter](#)). All our classes are listed according to New York's time zone, and the class name includes the time in both Tel Aviv and New York.
 - Please note: the 6:00 pm class in New York will take place on the following day in much of the Eastern Hemisphere. If you want to take a class early Tuesday morning in Australia or east Asia, sign up for the Monday evening 6:00 pm class.
- Check your schedule in your Gaga Mindbody account to make sure you are registered (click on My Account at the top of our class schedule and then go to Schedule)

Choose Your Class

Having problems viewing our schedule? [Visit us on Mindbody](#) to register for classes.



Find a Class

- If you are properly registered and have the right time but don't see the link, email GagaOnline@gagapeople.com with the subject line "Online Class Help."

Pro tips:

- Make sure to add no-reply@apiant.com to your email contacts to help our class mails avoid your spam box.
- Make sure that your e-mail address is correct in our system - click on My Account at the top of our class schedule and go to Account info

Joining Class on Demand via Video Recording

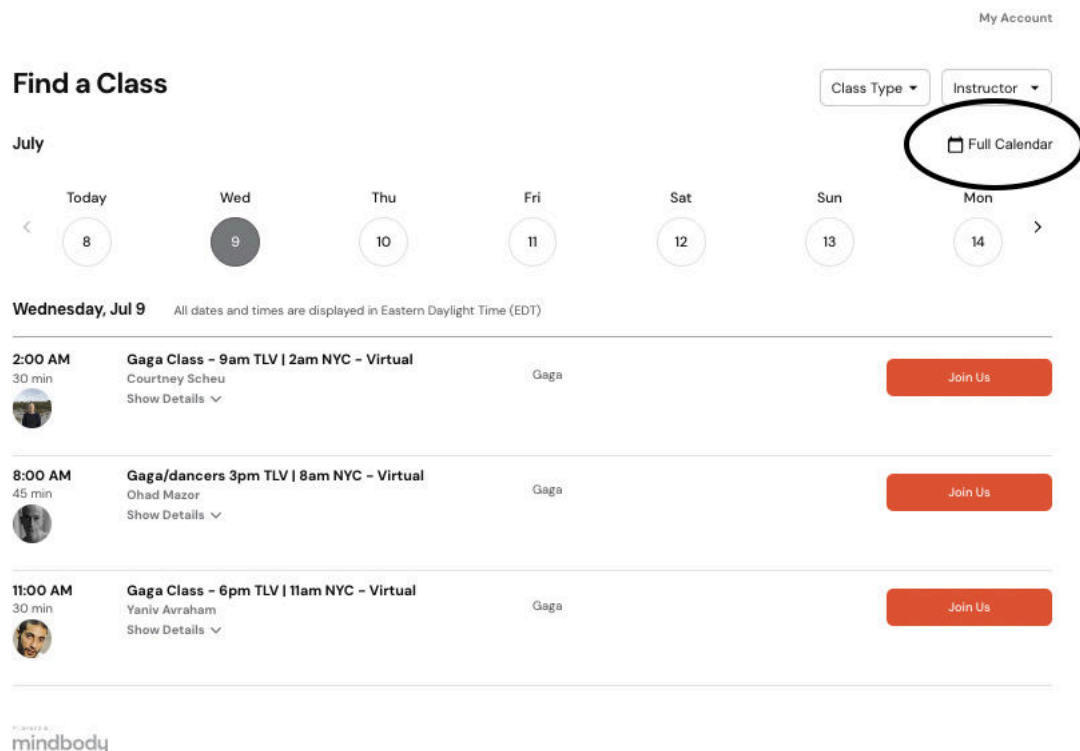
All users registered at least 10 minutes before class will be e-mailed a link to a video recording.

The video recording will be sent approximately 1 hour after the class ends and will be available for viewing online up to 24 hours after the class took place.

Registering for Future Classes

Our class schedule displays the classes for the next 7 days - but you can view and register for classes that are further in the future.

At the top of our class schedule, click on "Full Calendar".

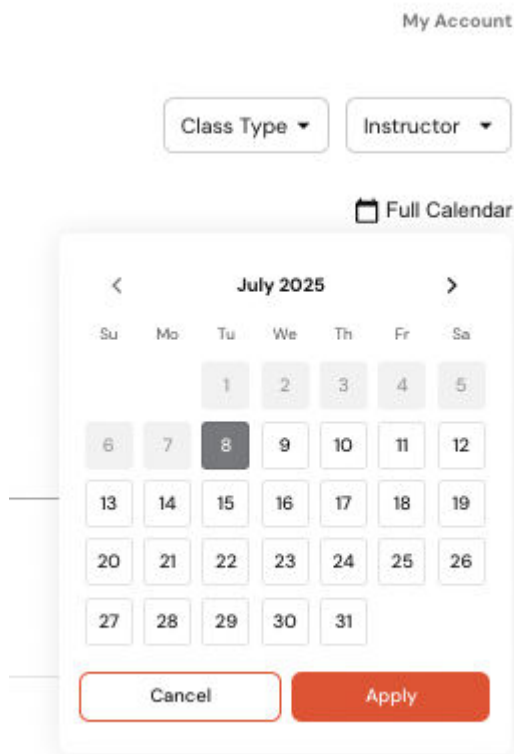


The screenshot shows the Mindbody interface for finding classes. At the top right, there is a "My Account" link. Below it are two dropdown menus: "Class Type" and "Instructor". A "Full Calendar" button, which includes a calendar icon, is circled in black. Below these is a calendar navigation bar for the month of July, with days from Today (8) to Mon (14). The current date, Wednesday, Jul 9, is selected. Below the calendar, a list of classes is shown for Wednesday, Jul 9. Each class entry includes a time slot, duration, class name, instructor name, and a "Join Us" button. The classes listed are:

Time	Duration	Class Name	Instructor	Action
2:00 AM	30 min	Gaga Class - 9am TLV 2am NYC - Virtual	Courtney Scheu	Join Us
8:00 AM	45 min	Gaga/dancers 3pm TLV 8am NYC - Virtual	Ohad Mazor	Join Us
11:00 AM	30 min	Gaga Class - 6pm TLV 11am NYC - Virtual	Yaniv Avraham	Join Us

The Mindbody logo is visible at the bottom left of the interface.

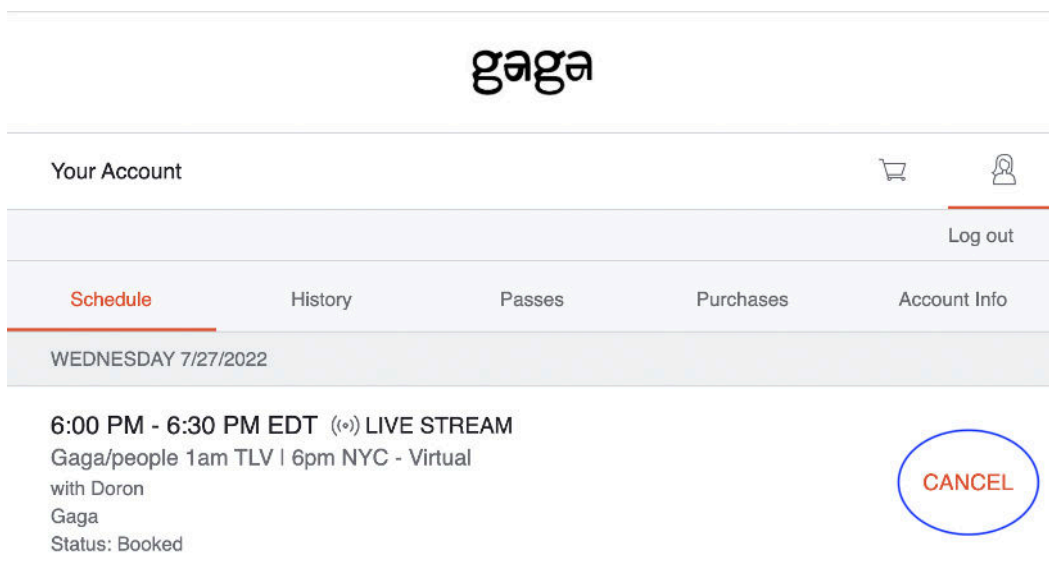
Click on a later date in the pop-up calendar and then click OK to see classes starting from that date.



Need to Cancel a Class?

If you cannot attend live and do not plan to view the video recording, please early cancel out of class:

- 1) On our [website](#), click on My Account at the top of our class schedule and log in.
- 2) In the Mindbody pop-up, go to Schedule and click on Cancel next to the class you cannot attend.



Early cancel: If you cancel more than 1 hour before class and purchased a drop-in, class card, or membership with a specific number of classes, you will be able to use your credit to register for a different class within the period during which your class pass or membership is valid.

Late cancel: If you cancel less than 1 hour before class and purchased a drop-in, class card, or membership with a specific number of classes, this counts as a class taken; you will not be able to recover or reschedule that class.

Gaga Online - More Tips

Gaga Tips

- We ask that all users participate actively.
- Make sure that you have room to move without obstacles.
- Wear comfortable clothes, and be prepared to dance barefoot, in socks, or in sneakers, depending on your floor.
- Check out our [Gaga work instructions](#) here.

Zoom Tips

- Select "Speaker view" in the top right corner so you can see a large view of the teacher. Full screen Zoom on your device to get the best view.
- We work without mirrors in Gaga and recommend that you toggle through the small windows so you do not see yourself. This way you can focus on your sensations and on the teacher's instructions.
- We recommend you turn on your camera so the teacher can see you.
- Using bluetooth headphones may provide a higher-quality sound experience.
- You will be muted throughout the class, but before or after class, you're welcome to give a shout out to us in the chat.
- More information about Zoom can be found in their [user guide](#)

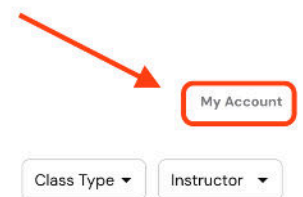
Mindbody Tips

- Click on My Account at the top of our class schedule to view your upcoming schedule, history of classes, and more.

Choose Your Class

Having problems viewing our schedule? [Visit us on Mindbody](#) to register for classes.

Find a Class



- In the Account Info section of My Account, make sure you are opted in to both Account Management and Schedule Updates to make sure you receive purchase receipts, confirmations of classes you register for, and updates relevant to your specific classes. We also recommend signing up for news & promos so you can stay up to date about Gaga.

WHAT DO YOU WANT TO HEAR ABOUT?

EMAIL TEXT

Account Management

Subscribe to reminders & notifications

EMAIL TEXT

Schedule Updates

A heads-up before bookings or when you schedule changes

EMAIL TEXT

News & Promos

Updates on events and our latest offers

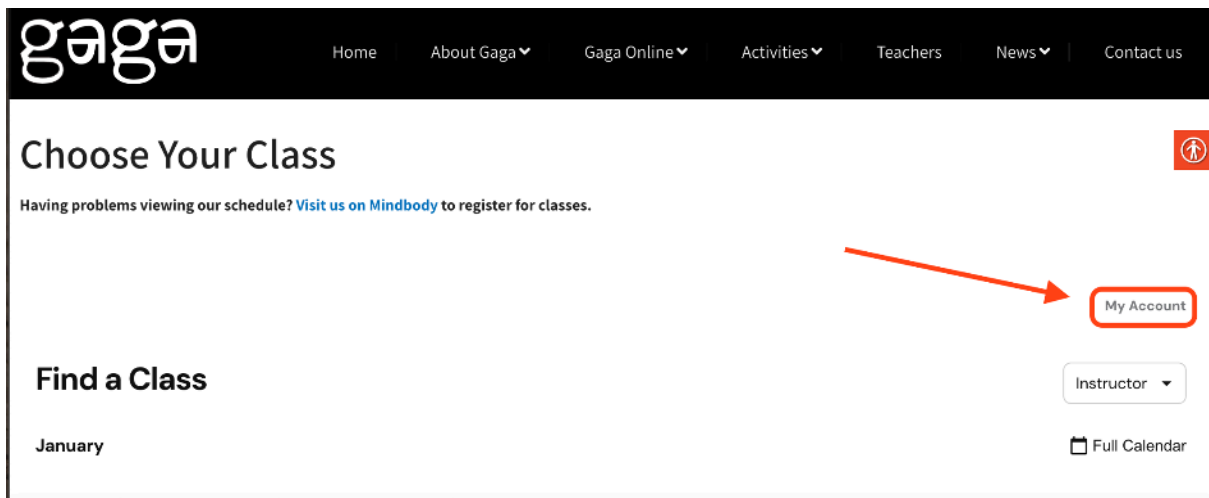
Save

Terminating Gaga Online Memberships

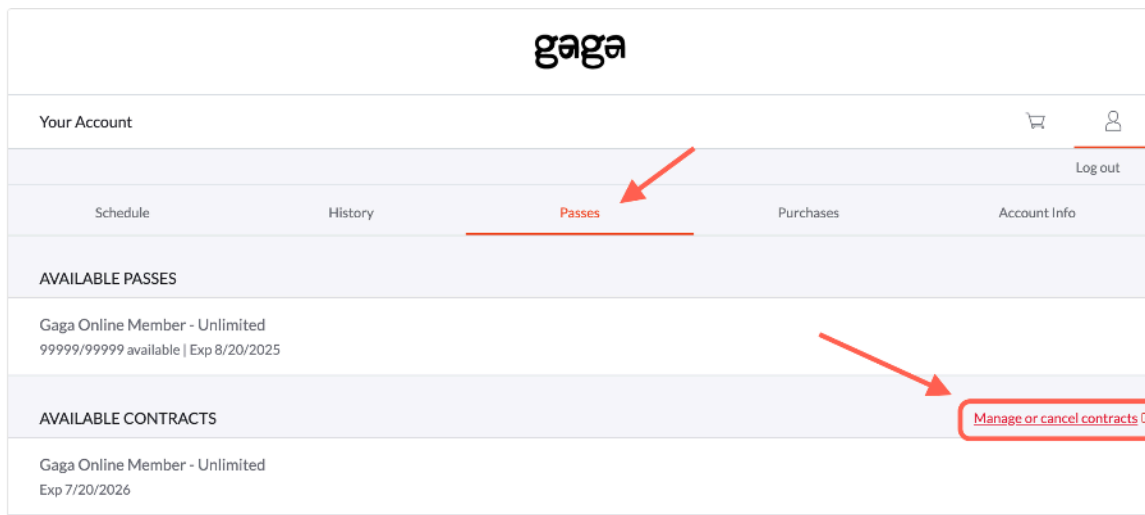
IMPORTANT: In order to cancel your membership, you must select the **“TERMINATE”** option. Otherwise, you will continue to be charged. Please see the instructions below.

To terminate your monthly contract, follow the steps below:

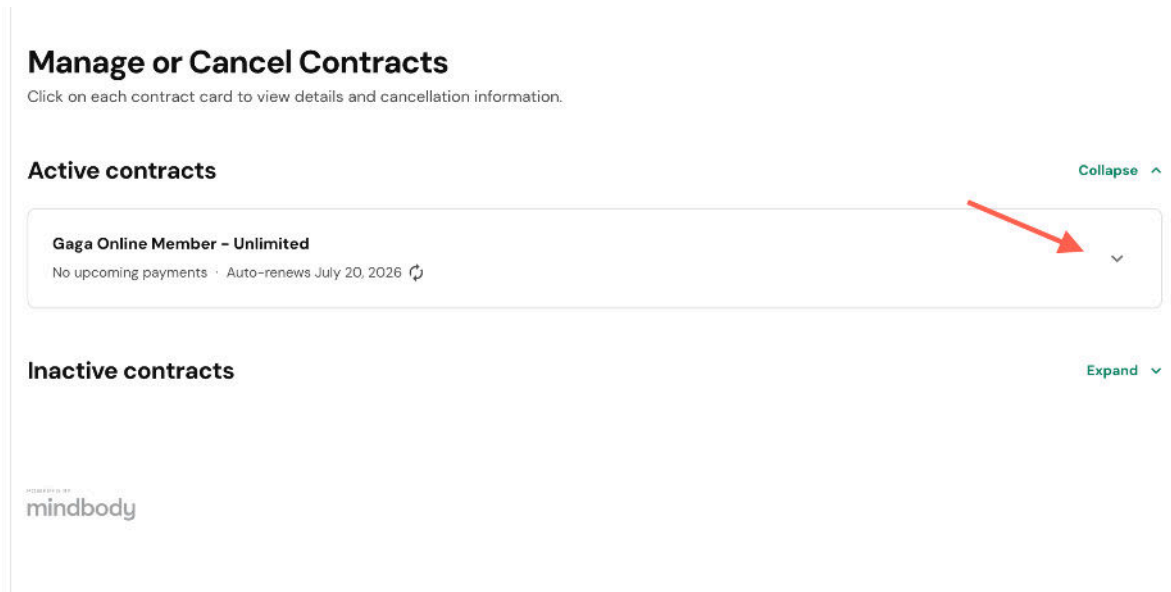
Step 1: [Follow this link](#), scroll down to the **“Choose your Class”** heading, and click **“My Account”** on the right hand side.



Step 2: Click **“Passes”** and then click **“Manage or Cancel Contracts”**

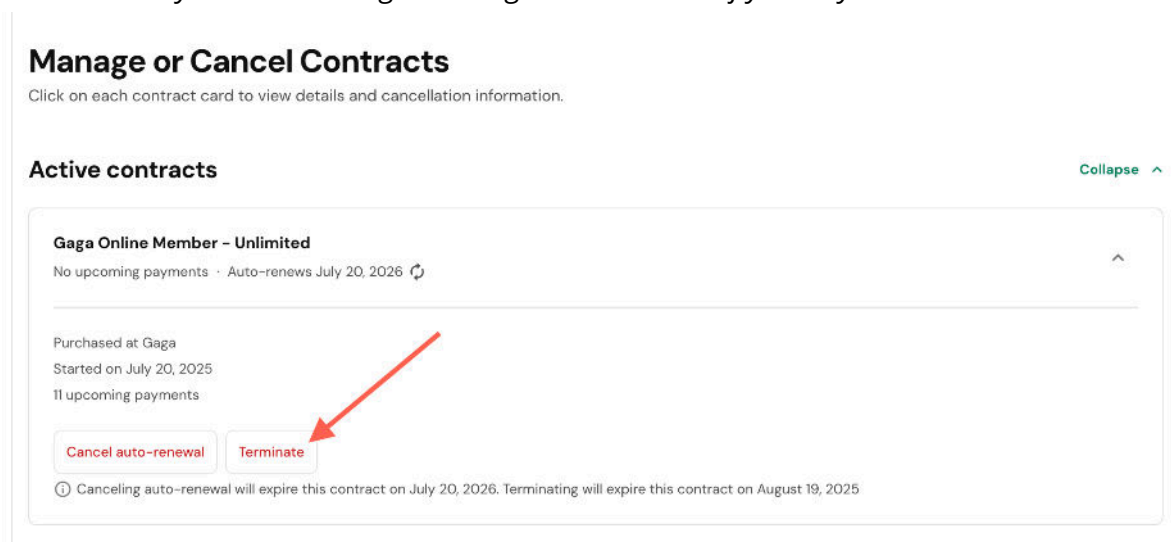


Step 3: Under "Active Contracts" find your contract and click on the drop-down arrow.



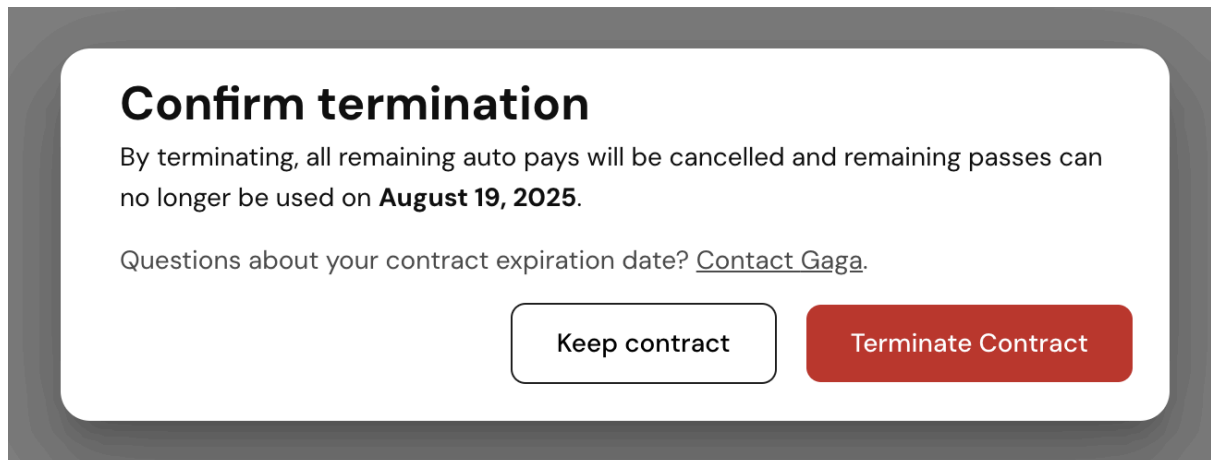
Step 4: Click on "Terminate"

IMPORTANT: You must click "Terminate" to end all future charges. By clicking "Cancel auto-renewal" you will be charged through the duration of your 1-year contract.



Step 5: Confirm by clicking “Terminate Contract”

After clicking on the terminate button, the screen will turn grey and you may need to scroll down in order to find the confirmation window.



Your contract will then be cancelled, and you will not be charged for any future months.

If you run into any difficulties, or have any questions, feel free to contact us at gagaonline@gagapeople.com